

GREATER JFK INDUSTRIAL BUSINESS IMPROVEMENT DISTRICT Needs Assessment Survey Results—Written Comments

September 24, 2014

Business Owner Perspective

- We need snow removal / salt spreaders during winter storms to clean the side roads.
- Faster internet services this area is the end of the line and speeds cannot be increased. lines in place cannot support faster speeds.
- Traffic agents should be educated in how the businesses in this areas operate. On any given day the agents sit on the corner and wait for one of our own trailers to back into the loading dock. Even when the driver walks to the back of the truck to open the trailer doors they are issuing tickets on the trucks. This is a major problem some days the same agent can write 2 or 3 tickets. Each ticket is between \$115.00 to \$150.00 dollars. The business cannot support this harassment on a daily basis. This area was not built for trailers and once the roads were widened to put the sewers in it gave the traffic agents card blank for ticketing. There should be some common sense that apply if a driver is not totally blocking the road they should be allowed to make the drop off and pull out of the loading dock.
- A Local liaison between city services and the local businesses with a telephone number and local address.
- Repaving of Rockaway Blvd, especially the south side of the Belt Parkway. Brighter or more street lights, it's very dark at night. More or any police presence. Make the surrounding area at least appear to be cleaner and safer.
- There are thousands of travellers staying in the more than a dozen hotels surrounding JFK and the area these hotels reside in, is disgusting on some streets, especially on the south side of the parkway. And most of the hotels can only be accessed by one or two one-way streets in most cases, making it very confusing for the travellers as well.
- Repave the streets, especially Rockaway Blvd south of the parkway. It's completely cratered.
- More police. There are a lot of homeless and emotionally disturbed roaming the streets and making their way into our business, asking for money, asking for Metro Cards, taking items off the shelves and walking out, etc. They come from the surrounding shelters (we know, because they tell us so).
- Enforce illegal parking in the area. Tractor Trailors park sometimes in front of our store for days without any form of violation.
- Stop giving Tickets; Better Snow removal in winter
- Snow plowing, Roads and Parking

BFJ Planning

Employee Perspective

- Cleaner roadways and sidewalks
- Additional green space / trees
- Improved parking in and around facilities
- Seriously consider bring in FIOS service to enhance the effectiveness of our business.
- Snow removal & salting suggested to be done 8am of the business day when required, as some of us starts the day early. road/parking conditions deemed unsafe at number of occasions, employee has slipped & fell in 2013.
- Snow removal in the past has been terrible. The roads are in bad shape and need resurfacing. the projects in the area need to be coordinated so that there are not blockages affecting all the major exit points from the area.
- Potholes need to be filled regularly and the quality of these repairs when done need drastic improvement.
- Litter is a consistent problem.
- Enforcement of stop signs and traffic lights, you take your life into your own hands walking around.

Resident Perspective

- Speed Signs to lower the trucks from driving so fast. Sometime my house shakes
- Speed Bumps, Stop School buses from testing their braes with a sudden stop. I seem like someone just had an accident
- Stop illegal dumping
- Security
- Roadway & sidewalk improvement
- Nearby precinct
- Access to better transportation
- Better schools
- More Green Space
- Public Safety, Parks, Security, Dumping, Noise reduction, 4 way stop signs, speed bumps, recreation, traffic control, employment, flooding
- Better sidewalks.
- Business merchants should fix their place of business, e.g., a more presentable store front, attractive canopy.
- Clean up in front of their store fronts. Sit down restaurants. Satellite Medical Facility
- Sidewalk and roads
- Security public safety
- Parks, greening

BFJ Planning

Hotel Visitor Perspective

["Adequate \(but no more\) if you're overnight at JFK"](#)

Reviewed June 17, 2014

My wife and I stayed here overnight before departing on an international flight from JFK the next morning. We took the airport transit system to a stop where the hotel shuttle picked us up, which went pretty smoothly (as it did the next morning, when they dropped us off at the terminal instead, which was great). This is very much a budget hotel with no frills. Our room was small and a bit moldy. The elevator is slow. There is no place to eat within safe walking distance, so you pretty much need to have food delivered if you want dinner. (We waited 45 minutes for a cold, overpriced pizza.) The breakfast buffet is minimal. But, hey, it's a room, the staff is friendly enough, and the price is competitive. With luck, you'll be someplace exotic the next day with a smile on your face and a few extra bucks in your pocket.

["Make sure to go to the right Comfort Inn!"](#)

Reviewed June 5, 2014

Even though I had a printout with the hotel's correct address, my cabbie typed "Comfort Inn JFK" into his GPS and followed its directions to a different Comfort Inn in nearby Ozone Park. They told me this happens all the time. The Ozone property is officially listed as "Comfort Inn & Suites JFK Airport" on the Comfort Inn website (though not on Trip Advisor) and shows up first on GPS systems.

["No fuss hotel"](#)

Reviewed 2 weeks ago

Excellent if travelling. The shuttle service drop off is great and easy. Breakfast is ok. Simple and fast/quick. Wouldn't want to stay longer than a stop over as the area was a bit grim. Very safe though and handy for JFK. The two double beds were good for a rest but room was very small! Not bothered as we just wanted to sleep

["Value for money"](#)

Reviewed 3 weeks ago

A bit further from the JFK Airport than some other hotels. Unfortunately the area that it is situated in lacks quality convenient stores. The staff members were friendly and the breakfast area had a fair spread for the rates they charge. The shuttle service took a long time to come pick me up from Federal Circle, but the shuttle in the morning dropped me at my terminal building.

["Not suitable for extended stays"](#)

Reviewed 3 weeks ago

The hotel had very friendly staff who were willing to assist and convenient airport drop off and collection.

The area the hotel is located in is quite undesirable and there are very few places to find food nearby with the exception of burger king located a block away.